



Standard Cable in Schools

Every public school in the Comcast Sacramento franchise area has received a free cable drop for standard cable. If a school cannot find the drop or believes the cable drop was never made, they should do the following:

1. Initiate a service call to resolve your issue by calling Lori Herington, Comcast, at 925-349-3462, or email at Lori_Herington@cable.comcast.com
2. If the problem is not resolved in a timely manner, please send an email to Dale Fenton at SECC with the following information:
 - The date the service call was placed with Lori Herington at Comcast and the service call id number if available,
 - the school name, address, phone number and contact name.

Dale Fenton
SECC Office Manager
916 920 1006
dale@secctv.org

SECC will follow up with Comcast for resolution.

For Extended Wiring and Trouble Shooting Existing Cable Systems in Schools:

Comcast is responsible only for the original cable drop. If a school needs assistance with existing distribution systems or wants to install a system, it is recommended the following contractor be contacted. Schools need to contract directly with Sonlight for specific work:

Sonlight Communications
Steve Bradley
cell 916-705-4441
office 916-376-0823
fax 916-376-0923
steve.bradley1@yahoo.com